# MEHDI MERKACHI

### WORK HISTORY

## Recruitment service, 07/2022 to 08/2022 HR-Rails - Brussels, Brussels Capital

At HR Rail, I performed initial screenings for job applicants. Attention to detail, understanding of job requirements, and strong communication skills were crucial.

### Pension internal advisor, 07/2023 to 08/2023 Amonis - Brussels

Contact new medical graduates from July to September to promote and sell Amonis' products using a prospect list. Aim to arrange appointments between recent medical graduates and commercial consultants.

# Medical Customer Care Advisor, 09/2023 to Current AXA Partners - Brussels, Brussels Capital

- Offered excellent client support for foreign hospitalizations and managed repatriation when needed.
- Demonstrated dynamic growth in soft skills such as effective communication, problem-solving, empathy, and teamwork.
- · Provided quick and compassionate assistance in emergencies.

#### EDUCATION

Bachelor of Science, Applied Informatics, 09/2022 - Current
Erasmus Hogeschool Brussels - Brussels, Brussels Capital
I am currently in my second year of a three-year bachelor's degree program.

Master of Science, Pharmacy, 09/2021 to 06/2022 Vrije Universiteit Brussel - Brussels, Brussels Capital

Master of Science, physiotherapeutic sciences, 09/2019 to 06/2021 Vrije Universiteit Brussel - Brussels, Brussels Capital

### CONTACT

Address: Oudergem, Brussels Capital

1160

Phone: +32483590565

**Email:** merkachimehdi@gmail.com **LinkedIn:** www.linkedin.com/in/mehdi

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### SKILLS

Front-end Skills: Experienced in utilizing React for dynamic web development.

#### Mobile Development Skills:

Experienced in creating cross-platform applications using React Native with Expo.

**Back-end Skills:** Proficient in Java, C#, Python, and Laravel (PHP) utilizing MVC architecture, and skilled in SQL for database management.

**Project Management Tools:** Proficient in Scrum, Jira, and Git.

Message Broker Tool: Familiar with RabbitMQ for asynchronous messaging in integration projects.